

# HAIR DIAGNOSIS CONSULT

STEP 1: Porosity test || Cuticle Condition

STEP 2: Snap Test || Amino Acid/Protein Status

STEP 3: Bonds

## CUTICLE

### 1. Porosity Test

- ☐ (3) Floats
- ☐ (3) Sink (within 15 seconds)
- ☐ (3) Half of hair sinks/half floats
- ☐ (0) Sinks after 15 seconds

*Cuticle Total*



*Guest Symptoms*  
*Add to total*

- (1) Lack of Moisture
- (1) Dry



## CORTEX

### 2. Snap Test

- ☐ (3) Snap/Crack (no resistance)
- ☐ (2) Slight 'give' then snaps
- ☐ (3) Snaps, and 'coils'
- ☐ (1) Difficult to break

*Cortex Total*



*Guest Symptoms*  
*Add to total*

- (1) Tangles
- (1) Frizzy/Rough
- (1) Lack of Shine



## BONDS

### 3. Bond Damage?

- ☐ (1) Excessive Heat Styling
- ☐ (2) Blonding
- ☐ (2) Multiple color changes
- ☐ (1) Excessive UV exposure
- ☐ (1) Anesthesia in last year
- ☐ (2) Perm in last 2 years

*Bond Total*



*Guest Symptoms*  
*Add to total*

- (1) Rough Texture
- (1) Brittle/Breakage



### 4. Scalp Condition

*Serene Scalp Add on!*

- ☐ Dry/Itchy
- ☐ Oily
- ☐ Dandruff

# DIAGNOSTIC FOLLOW THROUGH

**Priority One :** CUTICLE CORTEX. BONDS

**Priority Two:** CUTICLE CORTEX. BONDS

**Priority Three:** CUTICLE CORTEX. BONDS

**Any Scalp Work Needed?** YES. NO.

## PROBLEMS + SOLUTIONS

### CUTICLE PROBLEMS

- (3) Floats > Cuticle too closed
- (3) Sink > Cuticle TOO OPEN
- (3) Half sinks/half floats COMBO
- (0) Sinks after 15 seconds

### CUTICLE SOLUTIONS

**Start: Hot Water/1/4 C Baking Soda & Clarifying Sh.**  
**End: Clear Top Coat rebalance PH**  
**Start: Clarify and End: Clear Top Coat**  
**No Cuticle Action Needed**

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### CORTEX PROBLEMS

- (3) Snap/Crack (no resistance)
- (2) Slight 'give' then snaps
- (3) Snaps, and 'coils'
- (1) Difficult to break

### CORTEX SOLUTIONS

**Over Proteinized, clarify- Needs more Amino Acids**  
**Needs more Amino Acids**  
**Needs more protein!**  
**No action needed or just basic masque**

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### BOND DAMAGE CAUSES

- (1) Excessive Heat Styling
- (2) Blonding
- (2) Multiple color changes
- (1) Excessive UV exposure
- (1) Anesthesia in last year
- (2) Perm in last 2 years

### BOND SOLUTIONS

**Bond building should be used for a limited time!**  
**And then as maintenance until DESIRED RESULT**  
**IS ACHIEVED!**

**Little bond damage: Olaplex Masque**  
**Moderate Bond Damage: Olaplex 1 & 2**  
**MaxDamage: Olaplex Treatment**